

### COMMUNICATION AND COLLABORATION FOR THE MOBILE WORKFORCE

Companies that move their phone system to the cloud as there is a **30% reduction in expenses related to conferencing tools.** <sup>1</sup>

### TURNKEY SOLUTION

Everything is included. No need to worry about upgrading technology because it lives in the cloud.\*

### LOCAL SUPPORT

We're here for you! Our local experts will give you the support you need so you can take care of your customers.

### REMOTE DEPLOYMENT & PROVISIONING

Provide a completely hands-off experience for IT means no need to coordinate multi-location deployments, giving IT time back focus on internal initiatives

### BENEFITS

- Rapid time to market
- Continuous innovation and frequent releases
- No capital expenditures, success-based business model
- Control over product definition, reporting and customer care

## Business Cloud Communications

Cloud Voice Feature	Standard	Advanced	Pro
User Portal	✓	✓	✓
Auto Attendant	✓	✓	✓
Call Forwarding	✓	✓	✓
Call Hold	✓	✓	✓
Call Screening	✓	✓	✓
Call Park	✓	✓	✓
Call Transfer	✓	✓	✓
Call Waiting	✓	✓	✓
Hold Music	✓	✓	✓
Fax to Email	✓	✓	✓
Find Me/Follow Me	✓	✓	✓
Voicemail	✓	✓	✓
Voicemail to Email	✓	✓	✓
Custom Schedules	✓	✓	✓
Paging	✓	✓	✓
Presence Monitoring/BLF	✓	✓	✓
Ring Groups	✓	✓	✓
Do Not Disturb	✓	✓	✓
Local & Long Distance Calling	✓	✓	✓
E911	✓	✓	✓

\* Lease or purchase of IP phones may be required, to learn more ask your sales representative

## WE MAKE IT EASY TO GET STARTED



#### Port it.

No worries. You can keep your phone number, get a new one, or add more.

#### Customize it.

Pick the features you need or have always wanted. Or keep things the same, just the way you like it.

#### Install it.

Our local experts will install and configure the phones.

#### Use it.

We will train your team and provide customer support.

### KEY END-USER BENEFITS

With a Full-Stack Unified Communications Solution, a Company with 100 Employees Can Save;

- 191 hours/day company-wide
- 6,207 8 hour days
- Equivalent to more than 27 employees/year<sup>1</sup>

### CARRIER AGNOSTIC

Leverage your existing PBX and hosted voice call servers to effortlessly extend cloud communication to any device, network or platform.

### ALL-IN-ONE-TOOL

Calling, messaging, video conference all in one easy to use tool. Reduce the need to pay for, and support, numerous communication solutions.

### DESKTOP & MOBILE APP

Experience seamless communication whether you're at your desk, on the move, or working from home.

### AUTO-ATTENDANT

Automatically transfer callers to an extension without the need for intervention from an operator or receptionist.

### ADVANCED INTEROPERABILITY

Effortlessly extend and secure unified communications and collaboration services to users regardless of their location, network or device.

## Business Cloud Communications

Calling Feature	Standard	Advanced	Pro
Call Transfer	✓	✓	✓
Call Blocking	✓	✓	✓
Call Waiting	✓	✓	✓
Auto Answer		✓	✓
Call Recording		✓	✓
Click to Dial		✓	✓

App Features	Standard	Advanced	Pro
Devices Supported		2	2
SIP / VoIP Accounts Support		1	1
Softphone Dialer		✓	✓
Cymbus Messaging & Presence		✓	✓
File Transfer		✓	✓
Persistent Chat Rooms		✓	✓
Screen Sharing Service			✓
Video Collaboration Service			✓
Voicemail Retrieval		✓	✓
Cymbus Push Service (Mobile)		✓	✓

Contact Management	Standard	Advanced	Pro
Import/Export		✓	✓
Microsoft Outlook		✓	✓
Microsoft Office		✓	✓
Apple Mac Address Book		✓	✓
Google G-Suite Contacts		✓	✓

Sync	Standard	Advanced	Pro
Messaging		✓	✓
Call History		✓	✓